

**Metro Restoration Cleaning Service Inc.
2886 Industrial Boulevard
Pittsburgh, PA 15102**

1 800 871-3100

CARPET CLEANING

Please remove all small and fragile items on surfaces of furniture, as well as plants from the areas that are to be cleaned. This will aid the technicians so they can pay attention to the task at hand. Periodic professional cleaning will maintain your carpet warranty.

DRAPERY CLEANING ON LOCATION / UPHOLSTERY CLEANING

Since we need to access your drapes or furniture, these areas need to be available as well. The small items on coffee and end tables need to be placed in a secure spot out of the way.

AIR DUCT CLEANING

Please remove items that may be near or covering the vents so that we may have easy access to them. Books, magazines, and boxes of stored items need to be cleared away from these areas. Also, the furnace should not have any flammables or stacks of stored items next to it or the ductwork.

WALL CLEANING

Remove all small pictures and plaques from surface contents that will need to be moved to access the walls and ceiling. Fragile decorations or items should be removed from the area prior to our arrival and placed in a secure location.

SAFETY FOR CHILDREN AND ELDERLY

Due to the inquisitive nature of children, they should not be near our work areas, especially because of the cleaning solutions we will be using. Some could be ingested or spilled. Our tools and equipment could injure children. Please attend to them or have an alternate area for their activities. Also, the odors of some of our products need to evaporate and could cause some irritation to people.

PETS

All pets should be secured prior to arrival of the crew to ensure their good health. Some of the products that need to be accessible to the technician during the cleaning process could be spilled or ingested by the pet. If you have any large animals, please move them to another area that is secure. If you have any birds, they need to be moved to another room or possibly another location, as their respiratory system is fragile.